

	Name	Definition
111	NHS 111	NHS non-emergency service for urgent but not life-threatening health situations.
3Ts	Trauma, Tertiary and Teaching	A redevelopment project to provide state of the art facilities at the Royal Sussex County Hospital in Brighton.
AACC	All-Age Continuing Care	A package of continuing care provided outside hospital for people with on-going healthcare needs arranged and funded by the NHS.
ACOs	Accountable Care Organisations	Accountable care organisations are established when commissioners award a long-term contract to a single organisation to provide a range of health and care services to a defined population following a competitive procurement. This organisation may subcontract with other providers to deliver the contract.
ACP	Advanced Care Plan	Allows people the opportunity to plan their future care and support, including medical treatment, while they have the capacity to do so.
ADHD	Attention Deficit Hyperactivity Disorder	A condition that affects people's behaviour, including restlessness and impulsiveness. Symptoms usually improve with age, but many adults continue to experience problems.
A&E	Accident and Emergency	NHS department for life threatening injuries or emergencies
AfC	Agenda for Change	NHS Terms and Conditions of Service
AHP	Allied Health Professional	A diverse group of registered practitioners who deliver high quality care to patients across a wide range of care pathways and in a variety of settings, including physiotherapists and occupational

		therapists.
ANP	Advanced Nurse Practitioner	Registered Nurses who have done extra training and academic qualifications to be able to examine, assess, make diagnoses, treat, prescribe and make referrals for patients who present with undiagnosed/undifferentiated problems.
APC	Area Prescribing Committee	Committee responsible for making commissioning decisions relating to prescribing that are applicable to all local prescribers.
APMS	Alternative Provider Medical Services	Contract model used to commission GP/primary care services
AQP	Any Qualified Provider	AQP is a type of NHS contract, which allows non-NHS as well as NHS organisations to provide NHS services.
ARRS	Additional Roles Reimbursement Scheme	Automatic funding stream available to primary care networks to support recruitment which supports the employment of service provision.
ASD	Autism Spectrum Disorder	Usually called autism, is a lifelong developmental disability which affects how people communicate and interact with the world.
BC	Business Continuity	Having a plan to deal with difficult situations, so your organisation can continue to function with as little disruption as possible
BCF	Better Care Fund	Programme spanning both the NHS and local government which seeks to join-up health and care services
B&H	Brighton & Hove	
BAME	Black Asian Minority Ethnic	Term used in the UK to refer to black, Asian and minority ethnic people.
BHCC	Brighton & Hove City Council	
BMA	British Medical Association	Professional association and registered trade union for doctors in the United Kingdom

BSL	British Sign Language	BSL is the first or preferred language among the deaf community in the UK.
CAB	Citizens Advice Bureau	The Citizens Advice Bureau Service offers free, independent and confidential advice.
CAMHS	Child and Adolescent Mental Health Service	Services that work with children and young people who have difficulties with their emotional or behavioural wellbeing.
CAS	Central Alerting System	Web-based cascading system for issuing patient safety alerts, important public health messages and other safety critical information and guidance to the NHS and independent providers of health and social care.
CC	County Council	An elected governing body of an administrative county.
CCA	Civil Contingencies Act	The Act establishes a clear set of roles and responsibilities for those involved in emergency preparation and response at a local level.
CMO	Chief Medical Officer	
CNO	Chief Nursing Officer	
COBR	Cabinet Officer Briefing Room	These rooms are used for committees which co-ordinate the actions of government bodies in response to national or regional crisis, or during overseas events with major implications for the UK.
COF	Commissioning Outcomes Framework	The Framework provides national level accountability for the outcomes the NHS delivers; it drives transparency, quality improvement and outcome measurement throughout the NHS
Col	Conflict of Interest	A situation in which a person or organisation is involved in multiple interests, financial or otherwise, and serving one interest could involve working against another.
CQC	Care Quality Commission	Independent regulator of health and adult social care in England.
CQUIN	Commissioning for Quality and Innovation	The CQUIN framework is intended to reward excellence, encouraging a culture of continuous quality improvement, whilst delivering better

		outcomes for patients.
CRIP	Commonly Recognised Information Picture	A single, authoritative strategic overview of an emergency or crisis that is developed according to a standard template and is intended for briefing and decision-support purposes.
CSU	Commissioning Support Unit	A hub of NHS staff set up to support commissioners by providing business intelligence, as well as providing back-office support in areas such as Finance and HR.
CVS	Council for Voluntary Service	Charity in England where local voluntary and community organisations speak to each other. They offer a wide variety of services and support for local organisations, for example training, or advice on funding.
CYP	Children Young People	People up to the age of 18 years
DDA	Disability Discrimination Act	Anyone with a disability is protected by the DDA. The DDA defines disability as “a physical or mental impairment which has a substantial and long-term adverse effect on a person’s ability to carry out normal day-to-day activities”.
DGH	(Eastbourne) District General Hospital	
DH	Department of Health	The Department of Health and Social Care (DHSC) is a department of Her Majesty's Government, responsible for government policy on health and adult social care matters.
DNA	Did not attend	A term for a scheduled patient visit which the patient did not attend.
DNR	Do Not Resuscitate	A DNR order means that a doctor is not required to resuscitate a patient if their heart stops and is designed to prevent unnecessary suffering.
DPA	Data Protection Act	The DPA controls how your personal information is used by organisations, businesses or the government.
DPH	Director of Public Health	A person responsible for the overall management of public health care programs and organisations.
DPIA	Data protection impact assessments	A process which enables the ICB to

		anticipate and address the likely impacts of new/revised initiatives, projects, systems and processes on an individual's privacy.
DTOC	Delayed Transfer of Care	When a patient is ready for discharge from acute or non-acute care but is still occupying a bed.
DVI	Disaster Victim Identification	The method used to identify victims of mass casualty incidents.
EDI	Equality, Diversity and Inclusion	Promotes equality of opportunity for all, giving every individual the chance to achieve their potential, free from prejudice and discrimination.
EDC	Equality and Diversity Council	The Council works to bring people and organisations together to realise a vision for a personal, fair and diverse health and care system, where everyone counts and the values of the NHS Constitution are brought to life.
EHIA	Equality and Health Inequalities Impact Assessment	A process designed to ensure that a policy, project or scheme does not discriminate against any disadvantaged or vulnerable people.
EL	Elective Admissions	A hospital admission that has been arranged in advance i.e. not an emergency admission, a maternity admission or a transfer from another hospital
EOL	End of Life	People who are approaching the end of their life.
EPO	Emergency Planning Officer	Person who is involved in the co-ordination and preparation of contingency plans, procedures and activities that deal with the challenges posed by major emergencies.
ESD	Early Supported Discharge	An intervention for adults after a stroke that allows their care to be transferred from an inpatient environment to a community setting to continue their rehabilitation with the same intensity and expertise that they would receive in hospital.
ESHT	East Sussex Healthcare NHS Trust	
FFT	Friends and Family Test	A quick and anonymous way to give your views after receiving NHS care or treatment to help service providers and commissioners understand whether patients are

		happy with the service provided, or where improvements are needed.
FOI	Freedom of Information	Refers to a person's right to access information that is held by the state.
FOIA	Freedom of Information Act	The Freedom of Information Act 2000 provides public access to information held by public authorities.
FRP	Financial Recovery Plan	A pathway to gaining financial stability after an unexpected or disastrous expense.
FT	Foundation Trust	An NHS organisation, established as independent, not for profit public benefit corporations with accountability to their local communities rather than central government control. The Secretary of State for Health has no powers of direction over them.
GDS	General Dental Service Contract	A national contract for the provision of NHS Dental Services.
GMC	General Medical Council	Works to protect patient safety and improve medical education and practice across the UK.
GMS	General Medical Services	A national contract model used to commission GP/primary care services
GOS	General Optometry Service Contract	A national contract for the provision of NHS Optometry Services.
GP	General Practitioner	A medical doctor who treats common acute and chronic illnesses and provides preventive care and health education to patients. Refers patients to hospitals and other medical services for urgent and specialist treatment.
GPwSI	GP with Special Interest	A GP who undertakes, in addition to their core general practice, a role that is beyond the scope of GP training and requires further training.
GRT	Gypsy, Romany, Traveller community	Gypsy Roma and Traveller people belong to minority ethnic groups and they are one of the most disadvantaged.
HASC	Health and Adult Social Care Select Committee	Responsible for (amongst other things) the review and scrutiny of the planning, provision and operation of health services in West Sussex.

HCAI	Healthcare Associated Infection	Refers to infections that occur as a result of contact with the healthcare system in its widest sense - from care provided in your own home, primary care, nursing home care or in acute hospitals.
HEE	Health Education England	NHS organisation supporting the delivery of healthcare and health improvement through workforce skills, values and behaviours.
HOSC	Health Overview and Scrutiny Committee	This committee scrutinises services in East Sussex which have an impact on the health of the local community and must be consulted about any proposals for a substantial change or development in health services.
HSE	Health and Safety Executive	An independent regulator that aims to prevent work-related death, injury and ill-health.
HSMR	Hospital standardised mortality data	The ratio between the actual number of patients who die following hospitalisation at a trust and the number that would be expected to die on the basis of average England figures, given the characteristics of the patients treated there.
HWBB	Health and Wellbeing Board	The Board brings together Elected Members and key systems leaders from the health and social care system to improve the health and wellbeing of residents; reduce the gap in health inequalities; and promote joined up working across the health and social care system to ensure better quality services for all.
HWE	Healthwatch England	The independent national champion for people who use health and social care services.
IAPT	Improving Access to Psychological Therapies	An NHS programme offering interventions for treating people with depression or anxiety.
ICAS	Independent Complaints Advocacy Service	Practical support and information for people wishing to make a complaint about an NHS service.
ICO	Information Commissioners Office	UK independent body set up to uphold information rights.

ICB	Integrated Care Board	A statutory NHS organisation responsible for developing a plan for meeting the health needs of the population, managing the NHS budget and arranging for the provision of health services in the ICS area.
ICS	Integrated Care Systems	Integrated care systems (ICSs) are partnerships of organisations that come together to plan and deliver joined up health and care services, and to improve the lives of people who live and work in their area. Following several years of locally led development, recommendations of NHS England and passage of the Health and Care Act (2022), 42 ICSs were established across England on a statutory basis on 1 July 2022.
ICP	Integrated Care Partnership	A statutory committee jointly formed between the NHS integrated care board and all upper-tier local authorities that fall within the ICS area. The ICP will bring together a broad alliance of partners concerned with improving the care, health and wellbeing of the population, with membership determined locally. The ICP is responsible for producing an integrated care strategy on how to meet the health and wellbeing needs of the population in the ICS area.
ICT	Integrated Community Teams	
IFR	Individual Funding Request	A request for funding for a treatment or service that isn't routinely offered by the NHS.
IG	Information Governance	The overall strategy for balancing the risk that information presents with the value that information provides.
IM&T	Information Management and Technology	The processes, systems, hardware, and software an organisation uses to conduct its day-to-day operations.
IRG	Involvement Reference Groups	
ISDN	Integrated Stroke Delivery Networks	ISDNs bring key stakeholders

		together to help prevent stroke, improve diagnosis and access to treatment, increase the availability of high-quality rehabilitation and ongoing community care to rebuild patients' lives after a stroke.
ITT	Invitation to Tender	A formal invitation to make an offer for the supply of goods or services
JCU	Joint Commissioning Unit	Joint working between bodies such as County Councils and ICBs to ensure that the local health needs of the population can best be met.
JESIP	Joint Emergency Services Interoperability Principles	The skills to command-and-control major incidents, into the daily business of the emergency services and wider responders.
JFP	Joint Forward Plan	A mandatory five-year plan that ICBs and their partner NHS trusts must produce and sets out how NHS services will be provided to meet their populations' physical and mental health needs.
JHWS	Joint Health and Wellbeing Strategy	A document that sets out the vision, goals and outcomes to improve the health and wellbeing for residents.
JSNA	Joint Strategic Needs Assessment	A process by which local authorities and Clinical Commissioning Groups assess the current and future health, care and wellbeing needs of the local community to inform local decision making
KPI	Key Performance Indicator	A quantifiable measure used to evaluate the success of an organisation or employee in meeting objectives for performance.
LA	Local Authority	A local authority is an organisation that is officially responsible for all the public services and facilities in a particular area
LACS	Looked After Children's Services	Service for children who are either in care (subject to a care order) or accommodated by a local authority.
LD	Learning Disability	A neurological disorder that may include difficulty reading, writing, spelling, reasoning, recalling and/or

		organising information
LeDeR	LeDeR Learning Disability Mortality Review	Reviews deaths to see where areas of learning can be found and examples of excellent practice.
LGBTQ	Lesbian Gay Bisexual Transgender Queer/Questioning	An umbrella term used to describe a person's sexual orientation or gender identity.
LMC	Local Medical Council	Represents NHS GPs across Surrey and Sussex and provides support and a voice for their interests to NHS health authorities.
LMNS	Local maternity and neonatal system	Bringing together all the people involved in providing and organising maternity and neonatal care in Sussex.
LTC	Long Term Conditions	An illness that cannot be cured but can usually be controlled with medicines or other treatments e.g. arthritis, asthma, diabetes, epilepsy, angina, heart failure, and high blood pressure (hypertension).
MASH	Multi-agency safeguarding hub	A single point of contact for all safeguarding concerns regarding children and young people.
MATT	Musculoskeletal Assessment Triage and Treatment	Providing triage, assessment and management of musculoskeletal conditions with referral on to clinical specialties for enhanced clinical decision making and surgical management.
MDT	Multi-Disciplinary Team	A group of health care workers who are members of different disciplines / professions (e.g. psychiatrists, social workers, etc.), each providing specific services to the patient.
MHRA	Medicines and Healthcare Products Regulatory Agency	Executive agency of the Department of Health and Social Care in the United Kingdom which is responsible for ensuring that medicines and medical devices work and are acceptably safe.
MIU	Minor Injury Unit	Providing assessment and treatment of a wide range of minor injuries in both adults and children
MOU	Memorandum of Understanding	A formal agreement between two or more parties. Organisations can use MOUs to establish official partnerships. MOUs are not legally

		binding, but they carry a degree of seriousness and mutual respect.
MSK	Musculoskeletal	Refers to any condition affecting muscles, bones and joints.
	Never Event	Serious incidents that are entirely preventable as guidance or safety recommendations should have been implemented by all healthcare providers.
NAPP	National Association of Patient Participation	UK umbrella organisation providing support to primary care and patient-led groups in general practice through a comprehensive range of resources.
NCB	National Commissioning Board	Provides national leadership for quality improvement through commissioning, helping to standardise best practice through guidelines, designing model contracts, tariff and financial incentive models and involving users.
NEL	Non-Elective admission	A hospital admission that that has not been arranged in advance. It may be an emergency or maternity admission or a transfer from another hospital.
NEPTS	Non-Emergency Patient Transport Service	This non-emergency service is provided for eligible patients with a medical need that prevents them using conventional transport to take them to and from hospitals.
NHSBSA	NHS Business Services Authority	An arm's length body of the Department of Health and Social Care (DHSC) providing critical central services to support the priorities of the NHS, government, and local health economies.
NICE	National Institute for Health and Care Excellence	Provides national guidance and advice to improve health and social care. NICE's role is to improve outcomes for people using the NHS and other public health and social care services.
NP	Nurse Practitioner	A nurse who is qualified to treat certain medical conditions without the direct supervision of a doctor.
ONS	Office of National Statistics	Independent producer of official

		statistics and the recognised national statistical institute for the UK.
OOH	Out of Hours	Arrangements to provide access to healthcare at times when GP surgeries are closed; this is normally between 6.30pm and 8am, at weekends, at Bank Holidays and sometimes if the practice is closed for educational sessions.
OP	Outpatient	A patient who attends a hospital for treatment without staying there overnight.
OTC	Over the counter	The term is used in reference to drugs which can be purchased 'over the counter' and not reliant on a prescription.
	Planned Care	When a patient is referred for treatment under a pre-determined pathway of care
PALS	Patients Advice and Liaison Service	Offers advice and support to NHS patients and their relatives and carers.
PbR	Payment by Results	A system of paying NHS healthcare providers a standard national price or tariff for each patient seen or treated
PCN	Primary Care Network	A key part of the NHS Long Term Plan with general practices being a part of a network, typically covering 30,000-50,000 patients. The networks will provide the structure and funding for services to be developed locally, in response to the needs of the patients they serve
PH	Public Health	The health of the population as a whole, especially as the subject of government regulation and support
PHE	Public Health England	Executive agency of the Department of Health and Social Care in the United Kingdom focused on protecting and improving the nation's health and wellbeing and reduce health inequalities.
PHSO	Parliamentary and Health Service Ombudsman	The PHSO make final decisions on complaints that have not been resolved by the NHS in England and UK government departments and other public organisations fairly and

		without taking sides.
PMO	Programme Management Office	Team providing oversight of the ICB's broad ranging projects, with a focus on whether it is delivering to plan and its effectiveness.
PMS	Personal Medical Services	Contract model used to commission GP/primary care services
PNA	Pharmaceutical Needs Assessments	A document outlining the need for pharmaceutical services within a specific area. It sets out the pharmaceutical services which are currently provided, and when and where the services are available.
PPG	Patient Participation Group	A group of patients, carers and GP practice staff who meet to discuss practice issues and patient experience to improve the service.
Provider Collaborative		Provider collaboratives will bring providers together to achieve the benefits of working at scale across multiple places and one or more ICSs, to improve quality, efficiency and outcomes and address unwarranted variation and inequalities in access and experience across different providers.
QIA	Quality Impact Assessment	A tool to support quality governance by assessing the impact on quality of services provided, to inform and enable appropriate decision-making.
QIPP	Quality Innovation Productivity & Prevention	Large scale transformational programme for the NHS, involving all NHS staff, clinicians, patients and the voluntary sector to ensure each pound spent is used to bring maximum benefit and quality of care to patients.
QOF	Quality & Outcomes Framework	Annual reward and incentive programme that measures the achievements of GP practices.
QSG	Quality Surveillance Group	Brings together different parts of the health and care system, to share intelligence about risks to quality.
QVH	Queen Victoria Hospital	Specialist NHS hospital in East Grinstead providing life-changing reconstructive surgery, burns care and rehabilitation services for people

		who have been damaged or disfigured through accidents or disease.
RAIT	Rapid Assessment and Intervention Team	An integrated multi-disciplinary community team providing a rapid assessment service at the interface between primary and secondary care.
REMCOM	Remuneration and Nominations Committee	Makes recommendations to the Governing Body on determinations about remuneration, benefits and allowances under any pension scheme.
ROI	Return on investment	A performance measure used to evaluate the efficiency of an investment or to compare the efficiency of a number of different investments
RSCH	Royal Sussex County Hospital	Acute teaching hospital in Brighton (part of University Hospitals Sussex).
RST	Referral Support Team	Support patients to make an informed choice when referred to secondary care from their GP practice.
RTT	Referral to Treatment	National requirement setting out how long a patient should be waiting for treatment for specific conditions, including two week waits for cancer and 18 week waits for routine treatment.
SaSH	Surrey and Sussex Healthcare	Emergency and non-emergency provider of NHS services to the residents of east Surrey, north-east West Sussex, and South Croydon, including the major towns of Crawley, Horsham, Reigate and Redhill.
SC	Secondary/Acute Care	Relates to services provided by specialist doctors or other health professionals usually in a hospital or clinic.
SCFT	Sussex Community Foundation Trust	NHS provider of community health and care services across West Sussex, Brighton and Hove and High Weald Lewes Havens area of East Sussex.
SECAMB	South East Coast Ambulance Service	Responds to 999 calls from the public, urgent calls from healthcare

		professionals and provides NHS 111 services across the region.
SEND	Special Education Needs and Disabilities	A term used to describe learning difficulties or disabilities that make it harder for a child to learn compared to children of the same age.
SIRI	Serious Incident Requiring Investigation	An incident that occurred in relation to NHS-funded services and care resulting in unexpected or avoidable death or injury.
SIRO	Senior information risk owner	Executive director or member of the senior management board of an organisation with overall responsibility for an organisation's information risk policy. The SIRO is accountable and responsible for information risk across the organisation.
SLA	Service level agreement	An agreement between organisations and/or agencies setting out how services must be provided, what their standards will be and how monitoring will take place.
SOP	Standard operating procedure	Document that outlines how to carry out a task step-by-step.
SPFT	Sussex Partnership Foundation Trust	NHS provider of mental health services across Sussex
STP	Sustainability and Transformation Plan	Plan developed by local NHS organisations and councils to outline proposals to improve health and care in the areas they serve.
SUS	Secondary Uses Service	Supports the NHS and its partners by providing a single source of comprehensive data for healthcare planning, commissioning, public health, clinical audit and governance, benchmarking, performance improvement, medical research and national policy development.
TDA	Trust Development Authority	Responsible for overseeing the performance management and governance of NHS Trusts, including clinical quality, and managing their progress towards foundation trust status.
TFA	Tripartite Formal Agreement	Non-foundation trusts sign a TFA

		with the Department of Health which sets out its journey to Foundation Trust status and is a public record of the commitments each NHS trust has made to achieve FT status by a particular date
TOR	Terms of Reference	Defines the purpose and structures of a project, committee, meeting, negotiation, or any similar collection of people who have agreed to work together to accomplish a shared goal.
UHSx	University Hospitals Sussex NHS Foundation Trust	NHS provider of acute healthcare services at St Richards' Hospital in Chichester, Southlands Hospital in Shoreham-by-Sea, Worthing Hospital, Royal Sussex County Hospital in Brighton and Princess Royal Hospital in Haywards Heath.
UTC	Urgent Treatment Centre	Walk-in centre for most injuries or illnesses that are urgent but not life threatening.
VCSE	Voluntary, Community and Social Enterprise	Often known as the 'third sector', these organisations are outside of government and profit sectors. They can deliver services and support individuals and community groups.
WHO	World Health Organisation	A specialised agency of the United Nations responsible for international public health. WHO works worldwide to promote health, keep the world safe, and serve the vulnerable.
WSCC	West Sussex County Council	The authority that governs the non-metropolitan county of West Sussex.
WTE	Whole Time Equivalent	A unit that indicates the workload of an employed person (or student) in a way that makes workloads or class loads comparable across various contexts.
YTD	Year to Date	The period of time beginning the first day of the current calendar year or financial year up to the current date. YTD information is useful for analysing trends over time or comparing performance data.

